

Role summary:

- Be stationed in the Amazon free-flight gallery
- Identify issues that require the attention and/or attendance of Amazon biologists
- Politely but effectively communicate Aquarium policies to guests
- Record animal observations as directed by biologists
- Respond to guest questions

Desired skills and experience:

- Observant and detail oriented
- Excellent customer service and communication skills
- Ability to use a two-way radio (or willing to learn)
- Interest in learning about amazon animals

Special requirements:

- Adult volunteers (19+)
- Able to work in a hot, humid environment

Commitment:

- September – December 2019
- 4 hours per week (can be divided into two shifts)
- Minimum 50 hour commitment

Work environment:

- Amazon free-flight gallery – hot and humid with temperatures from 24-30 degrees celsius

Shifts Available:

- 7 days a week, from 10:00am – 12:00pm, 12:00pm – 2:00pm, and 2:00pm – 4:00pm

Mandatory Training:

- **Aquarium Core I:** Monday September 16th or Sunday September 22nd
- **Aquarium Core II:** Wednesday September 25th or Sunday September 29th
- **Specific training:** Thursday October 3rd, 6:00 – 8:00pm

Volunteers will start shifts the week of October 13th.

Are you interested in this program? Register for an upcoming information session (Wednesday September 4th from 6:30pm – 8:30pm) where you can sign up for an interview (Sunday September 8th or Wednesday September 11th). Create a profile in our database by [clicking here](#), and then register for the information session under the “Opportunities” tab.

